

No.RT-11036/29/2025-MVL  
Government of India  
Ministry of Road Transport and Highways  
(MVL Section)  
Transport Bhawan, 1, Parliament Street, New Delhi-110001

Dated the 21<sup>st</sup> July, 2025

**OFFICE MEMORANDUM**

**Subject: Capturing of Current / Updated mobile numbers to update VAHAN and Sarathi database -reg.**

The undersigned is directed to refer Ministry issued OM number RT-11036/29/2025-MVL dated 04th July, 2025 and email dated 08th July 2025 of US (Media) on the subject cited above and to say that Media division may provide necessary support for maximizing public awareness through "PRINT MEDIA" also in the matter concern.

*[Signature]*

**(Sandeep Kumar Singh)**

Under Secretary to the Government of India

Tel: 011-23739074

Email: sandeepkr.singh@nic.in

To:

✓ AS(Highways)/Media, MoRTH

Copy to

1. PPS to Additional Secretary (T), MoRTH
2. Director (MVL), MoRTH
3. Deputy Secretary, Road Safety, MoRTH
4. HoG & DDG, NIC
5. Principal Director General (Media & Communication), PIB
6. US(Toll, Media)

✓  
*[Signature]*  
DS(IT) may  
put up

US(IT) 21/7  
sn. ac



Email

Priya Choudhary

**Re: Capturing the current / updated mobile numbers to update Vahan and Sarathi database**

**From :** Priya Choudhary <pmu2-transport@supportgov.in>

Mon, Jul 21, 2025 12:53 PM

**Subject :** Re: Capturing the current / updated mobile numbers to update Vahan and Sarathi database

8 attachments

**To :** Vinay Kumar <as-highways@nic.in>

**Cc :** joydeep shome <hog-ettrans@nic.in>, Ankit Dugar <ankit.dugar1986@gov.in>, Ram Raj Meena <meena.rr@nic.in>, Dharendra Ojha <pdg-pib@nic.in>, Office of Additional Secretary Transport <as-transport-morth@gov.in>, Shantanu Bhattacharjee <bhattacharjee.sha@gov.in>, SKSINGH <sandeepkr.singh@nic.in>, PRADEEP SOLANKI <pradeep.solanki@gov.in>

Sir,

Please find attached Ministry issued office Memorandum number RT-11036/29/2025-MVL dated 21st, July 2025 on above cited subject.

With Regards,  
PMU Transport  
Consultant-MVL Section  
Ministry of Road Transport & Highways



वसुधैव कुटुम्बकम्  
ONE EARTH • ONE FAMILY • ONE FUTURE

===== Forwarded message =====

From: Shantanu Bhattacharjee <bhattacharjee.sha@gov.in>  
To: "Ankit Dugar" <ankit.dugar1986@gov.in>, "sandeepkr.singh" <sandeepkr.singh@nic.in>  
Cc: "amansharma90" <aman.sharma90@gov.in>, "Ankit Gautam" <ankit.gautam@gov.in>,



No.RT-11036/29/2025-MVL  
Government of India  
Ministry of Road Transport and Highways  
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Transport Bhawan, 1, Parliament Street, New Delhi-110001

Dated the 4<sup>th</sup> July, 2025

**OFFICE MEMORANDUM**

**Subject: Capturing of Current / Updated mobile numbers to update VAHAN and Sarathi database -reg.**

The undersigned is directed to refer to the subject cited above and to state that it has been observed that a significant number of vehicle owners and Driving License Holders have not updated their mobile numbers in the VAHAN and SARATHI database. As a result, important service-related alerts, messages, and statutory notices are not reaching the intended recipients, thereby hindering timely compliance and necessary action.

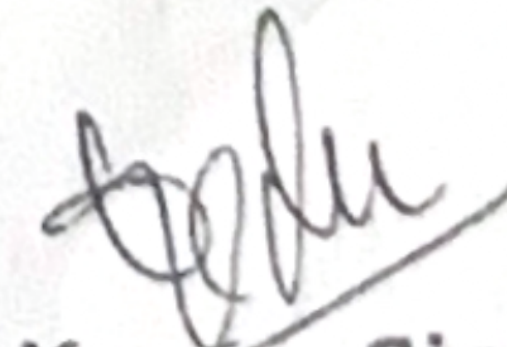
2. In light of the above, the National Informatics Centre (NIC) has been entrusted with the task of capturing and updating the communication details, particularly mobile numbers, of vehicle owners and Driving License Holders in the relevant database to ensure accurate and timely dissemination of information.

3. The competent authority has approved the enclosed communication materials—namely, English and Hindi popups, banners, and a footer banner—along with a three-month awareness campaign. The objective of this initiative is to encourage citizens to update their mobile numbers through Aadhaar authentication via the Transport Portal: <https://parivahan.gov.in>.

4. NIC has been directed to implement the necessary changes in the Transport Portal and associated databases to enable the secure storage and verification of the updated contact details.

5. Further, it is requested that necessary directions be issued to the Press Information Bureau (PIB) for appropriate dissemination and outreach support to maximize public awareness.

6. This issues with the approval of the competent authority.



**(Sandeep Kumar Singh)**

Under Secretary to the Government of India

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AS(Highways)/Media, MoRTH

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P.T.O



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