F. No. RT-16011/9/2019-T Government of India Ministry of Road Transport & Highways (Transport Section)

Transport Bhawan, New Delhi Date: OS December, 2020

To,

The Chief Secretaries of all State Governments / Union Territories

Subject: Motor Vehicle Aggregators Guidelines, 2020

Sir/Madam,

I am directed to refer to this Ministry's letter of even number dated 27th November, 2020 forwarding therewith the Motor Vehicle Aggregators Guidelines, 2020.

In this regard, following amendments are issued in the above mentioned Guidelines:

Para	May be read as
Para 13: Regulation of Fares, Sub Para (5), Line 3 and	For "Clause 12", read as "Clause 13".
Sub Para (6) - Line 1 and Line 4	
Para 16 : Suspension of Aggregator Licence	Para 1(b), Line 8: For "Clause 18(1)", may
Sub Para 1(b)	be read as "Clause 17(1)".
Para 16 : Suspension of Aggregator Licence Sub para 1(d)	 (d) The Aggregator fails to comply with any of the requirements or conditions of these Guidelines amounting to minor, moderate or gross offences, as may be determined by the State Government. The following parameters may be considered by the State Government while categorising the offences of non-compliance with these Guidelines: i. effect on health and safety of Riders and/or Drivers which may have been averted by complying with these Guidelines; ii. number of deaths or sever injuries to Riders and/or Drivers caused due to violation of safety standards by the Aggregator; iii. effect on Driver welfare and livelihood due to violation of contractual obligations; iv. severity of financial swindling;

	v. and such other parameters as the State Governments may deem fit and appropriate.
	PROVIDED that where the Aggregator is liable to be suspended and the Competent Authority is of the opinion that having regard to the circumstances of the case it would not be necessary or expedient to suspend the License, the Aggregator may pay a sum as decided by the States. This is notwithstanding the penalty imposed against the Aggregator under Section 193 (2) of MV Act, 1988.
Form I on page 16, Sr. item 11	The fees may be read as "Rs. 5,00,000/-" instead of "Rs. 10,00,000/-".

This issues with the approval of the competent authority.

Yours faithfully,

(Paresh Kumar Goel) Director (Transport) Tel. No. 011-23351967

Copy to:

1. Principal Secretary/Secretary (Transport) of all State Governments and UTs for information and necessary action.

2. Technical Director, NIC MoRTH for uploading on the website of the Ministry.