

No. NH-24028/06/2023-H (E-224999)
Government of India
Ministry of Road Transport & Highways
Transport Bhawan, 1, Parliament Street, New Delhi-110001

Dated: 09th May, 2025

Office Memorandum

Subject: Setting Up of 24*7 Control Room in the Ministry of Road Transport and Highways (MoRTH) in view of the current security scenario-reg.

In view of prevailing situation and need for emergency response system, it has been decided to setup a 24*7 control room in MoRTH which shall monitor the status of critical National Highways infrastructures.

2. The control room shall be made operational with immediate effect with following details.

Telephone Numbers	011-23719209, 011-23359477
Address	Room No. 520 ,Transport Bhavan, New Delhi

3. Deployment plan for manning the Control Room plan will be issued by separate order. In case the control room team is not able to resolve the issue, they may contact the following nodal officers:

- (i) Shri Santosh Kumar Yadav, Chairman, NHAI
- (ii) Shri Vinay Kumar, Additional Secretary, MoRTH
- (iii) Shri Dr. Krishan Kumar, MD, NHIDCL

4. The officers deployed in the control room shall:

- (i) Receive calls from public as well as government agencies and inform concerned PD/RO office.
- (ii) Monitor the electronic media platforms Including TV channels.
- (iii) Receive inputs from RO/PDs
- (iv) Call and collect information from ROs/PDs pertaining to any problems in the operation of National Highways.

5. The officers of the control room duty will ensure that any information pertaining to the operation of National Highways due to current prevailing situation shall be brought to the notice of concerned officials. This control room will also act as point of contact for local administration, NHIDCL officials, NDRF, SDRF for sending information and seeking any sort of co-ordination from any organ of the Ministry of Road Transport and Highways.

6. This issues with the approval of competent authority.



(Sanjay Kumar)

Under Secretary to the Government of India

To

1. All concerned officers

Copy also to:-

- 1. All Ministries/Department, Gol
- 2. All Chief Secretaries, States/UTs
- 3. Chairman, NHAI
- 4. Joint Secretary (Estt. /General Admin), MoRTH
- 5. Managing Director, NHIDCL
- 6. CGM (HR),NHAI (A replacement may be provided if any officer / official is on leave during the assigned duty.
- 7. Sr. PPS to Secretary/PSO to DG (RD) &SS
- 8. NIC- to upload the above OM in MoRTH's e-office site
- 8. DG, PIB